

## **Residential Services**

Our adult residential services are registered with the Care Quality Commission (CQC) to provide accommodation and personal care to adults with physical or learning disabilities and include:

We will use this information to formulate our decision making process for your health and wellbeing needs, to ensure we provide you with the required support.

**For instance:**

- to enable us to communicate with you and to fulfil your request for information or services appropriate to your needs
- to monitor and improve our performance in responding to your request
- to ensure we meet our regulatory and legal obligations
- to protect individuals from harm or injury
- to process financial transactions
- to allow the statistical analysis of data so we can plan the provision of services.

**Legal basis for our processing**

As the data controller when we collect your personal information, we will make sure this is only done in accordance with an appropriate legal basis, alongside an additional special category legal basis under data protection laws. This means we will never process your information without a legal basis to do so.

If you are a **private user who contracts directly with us** - *processing is necessary for the performance of a contract to which the data subject is party (Article 6 (b) GDPR), or*

If you are **funded via your local authority** *processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority (Article 6 (e) GDPR), and*

Our additional **special category condition** is - *processing is necessary for the purposes of preventive or occupational medicine, or the provision of health or social care or treatment or the management of health or social care. (Article 9 (h) GDPR).*

This is in accordance with the **DPA 2018 schedule 1 Condition**; Part 1, **Health or social care purposes**. *2 (1) This condition is met if the processing is (a) preventive or occupational medicine, (d) the provision of health care or treatment, (e) the provision of social care, or (f) the management of health care systems or services or social care systems or services.*

During assessment/enrolment at our service we will ask you to disclose your **racial/cultural identity as well as your faith** as part of our assessment and care planning. **This is not mandatory, and therefore you do not have to disclose this information.** If you do it will be used to determine whether there was a support need.

Our legal basis for this processing is *the data subject has given consent to the processing of his or her personal data for one or more specific purposes (Article 6 (a) GDPR), and*

Our additional **special category condition** for processing is - *the data subject has given consent to the processing of his or her special category personal data for one or more specific purposes (Article 9 (a) GDPR).*



Where we are under a duty to disclose your personal information in order to;

- comply with any legal obligation (for example to a government body, including data sharing in relation to COVID-19, law enforcement agency), or
- in order to enforce or apply our rights (including in relation to our website or other applicable terms and conditions), or
- in order to protect our organisation, (for example in cases of suspected fraud or defamation), or
- in order to protect your vital interest or the vital interests of another individual (for example in cases of abuse or suspected abuse).